

**March 12, 2020**

### **State Launches 2-1-1 COVID-19 Hotline**

On March 12, 2020, Governor Chris Sununu, the New Hampshire Department of Health and Human Services, and NH Homeland Security and Emergency Management, announced that 211NH has been mobilized to handle all COVID-19 related calls from New Hampshire residents. All residents with questions or concerns surrounding the COVID-19 outbreak can call 2-1-1.

"211NH will serve as a coordinated and streamlined process for any Granite Stater concerned about the coronavirus," said Governor Chris Sununu. "Now that it is up and running, any New Hampshire residents can call with questions or concerns. I would like to thank the folks at Granite United Way and Public Health for working around the clock to stay on top of this evolving public health situation by making this critical resource available 24/7."

"It is important during an outbreak that residents get the information they need to protect their health and the health of their community," said HHS Commissioner Lori Shibinette. "2-1-1 provides that resource for our residents to get the most up to date and accurate information about the presence of coronavirus in New Hampshire."

211NH is New Hampshire's statewide, comprehensive, information and referral service operated by Granite United Way and will replace the current Department of Public Health Hotline (603-271-4496) for COVID-19 related questions.

